



Emotional Intelligence and Individual Effectiveness

"The course that has the edge over traditional training!"



Course Overview- 2 days

Outcomes: as a result of attending you will have; a clear development plan based on your online assessment, a new understanding of the impact of your preferred communication style, and a practical tool kit for adapting your EI.



- Pre-course Online IE Questionnaire
- Understanding Emotional Intelligence. What is IE? Setting the scene. Choice and consequence, stimulus and response.
- Communication styles, adapting your style to motivate. Self assessment and Group challenge.



- Report scales and Interpretation- Linear and Bipolar scales, and the criteria for effective behaviours.
- The 16 Criteria for Human effectiveness are explored during a series of interactive tasks and review sessions.
- The Light bulb – Report issue and interpretation
- Personal Plan of Action- participants are encouraged to make the link to their careers and create a commitment to continuous development



2009 Course Dates

16-17 March, 22-23 June, 21-29 September, & 6-7 December





Venue details: MTL use a number of preferred venues in Gloucestershire, UK selected for their suitability for training and all have an abundance of natural light, and the right 'feeling' to engage.

Cotswold Water Park Four Pillars Hotel, South Cerney
Barnsley House Hotel, Barnsley
The Royal Agricultural College, Cirencester
Cotswold Conference Centre, near Evesham

Course Investment £1873.00 plus Value Added Tax at 17.5%
This includes Lunches, Refreshments and all materials. People are required to arrange and book their own accommodation if required.

Join many others who have used IE to develop their understanding, improve their interpersonal skills & develop truly effective behaviours.

Payment Options- Course payment must have cleared 7 days prior to the course taking place

PayPal to Making the Link Ltd
BACS online details will follow after Course booking confirmation is received.

BOOK YOUR PLACE

Complete the attached and send it to Mike@makingthelink.co.uk with your contact details & preferred dates for the EI:IE Course. If you are more than 30mins travel from the venue we would recommend that you book accommodation, a list of options will be emailed to you on booking.